

Terms and conditions for priority and booking rights

1. What is regulated by these terms and conditions?

These terms and conditions describe the preconditions for granting priority bookings on specific departures on the Föglö line (called Priority in this document) or the right to deviate from the ban on booking transit trips in accordance with Skärgårdstrafiken's conditions (called Booking Rights in this document).

2. For what purposes is priority booking granted?

Due to the fact that the Föglö line cannot be booked, there may be compelling reasons for granting individual travellers/vehicles priority booking for a place on board specific departures. Commuting to work can be such a compelling reason.

3. For what purposes is a booking right granted?

In some cases, there may be compelling reasons to grant individual vehicles the right to book from terminal to terminal (the terminals are Hummelvik, Långnäs, Svinö, Osnäs and Galtby), despite the restrictions on booking such trips according to Skärgårdstrafiken's conditions for booking heavy vehicles, and partly light vehicles. There may also be compelling reasons to allow deviations from the transit fares for such trips.

A compelling reason for booking rights may be, e.g. that a company with operations in the archipelago on occasion, such as cancelled departures due to bad weather and wind, technical problems or the need to book transit when alternative commercial shipping companies operating in Finland are on board. Another compelling reason may involve equipment or goods that are quickly needed for public or emergency interests being delayed. For example, booking rights were granted for certain forestry machines in connection with storm Alfrida and for the transportation of animal feed in connection with the dry summer of 2018.

4. Applications and decisions on priority and booking rights

Applications for priority or booking rights shall be submitted to the Åland Provincial Government (email the application to registrator@regeringen.ax).

The application must contain a justification of why the applicant needs priority or booking rights. The

application must also contain detailed information on which days of the week, departure times and routes the application refers to, as well as information on vehicle type, vehicle registration number, the length and weight of trucks and articulated trucks, contact information and any FO number.

Decisions to grant or reject an application for priority and booking rights are made by the Åland Provincial Government.

The fee for processing an application for priority and booking rights is stated in the provincial government's decision on fees for services provided by the provincial government's general administration (ÅFS 2018:25).

5. General booking rights for Åland's non-profit organisations

Åland's non-profit organisations have a general booking right and a discount on the transit fare for all vehicle types during weeks 1–23 and 34–53, provided that the trip is used by the organisation's active members within the framework of the organisation's activities. Only an appointed person within the organisation is entitled to book and cancel such trips. Bookings are made by emailing, telephone calling or visiting Ålandstrafiken's office during regular opening hours.

Non-profit organisations are those organisations that are considered non-profit for tax purposes. However, interest groups or trade unions are never considered non-profit organisations.

6. Exceptional circumstances

In exceptional circumstances, the provincial government may deviate from established ticket fares and the booking rules for Skärgårdstrafiken's free-running ferries in accordance with a specific decision.

Exceptional circumstances may, for example, be the booking of vehicles for funeral processions on routes that cannot normally be booked, not to invoice additional charges such as no-shows, and late cancellation charges for customers in special care or allowing transit for the archipelago fare in total exceeding 5 times per calendar year.